

## Temporary Suspension of Inter-Library Delivery Service

The Connecticut State Library will temporarily suspend the inter-library book delivery service for the first two weeks of July.

### **Why is the CSL suspending service?**

Demand for the service has increased greatly in the last couple of years, at the same time that the state budget has suffered cutbacks. This has made the service, as it currently exists, unsustainable. The State Library and our library consortium are working on developing solutions to keep the service viable. This two-week shutdown will allow retraining of drivers and reconfiguration of the state's sorting facility.

### **What will this mean to you?**

Effective Monday, June 19, 2017, many libraries, including Canton, have stopped sending their materials to other libraries to fulfill holds. We are also generally not requesting materials from other libraries. We expect delivery to resume during the week of July 17, 2017.

If you are looking for a book or other library item that is not immediately available here at Canton, library staff can assist you to do one of the following:

- Place a hold on Canton's copy, if Canton owns it, and wait for its return.
- Find a library where the item is currently available, and go there to pick it up.
- Place a hold for any copy, and wait until delivery service resumes. This may take significantly longer than you are accustomed to.

### **What happens after the delivery service resumes?**

At this time, we don't know exactly how the modified service beginning on July 17 will affect our day-to-day operations or the timeliness of delivery. We will keep you up-to-date as we are able.

### **Can I return materials belonging to other libraries at Canton?**

Although you can return materials here, for the next several weeks we strongly encourage you to return them to their owning libraries whenever possible. It may take a significant amount of time for materials to arrive back at their owning library.

***We know that this is frustrating! We want to do everything we can to help you get the materials that you need. Please speak to any staff member or call us at 860-693-5800.***

**Thank you for your understanding while the delivery service is reconfigured.**

*Canton Public Library  
June 2017*